

The Non-Collection of Children Policy

Statement of intent

In the event that a child is not collected by an authorised adult at the end of a pre-school session/day, Brownberrie Lane Preschool puts into practice agreed procedures. These ensure the child is cared for safely by an experienced and qualified practitioner who is known to the child.

Aim

In the event that a child is not collected by an authorised adult, we will ensure that the child receives a high standard of care in order to cause as little distress as possible. We inform parents/carers of our procedures so that, if they are unavoidably delayed, they will be reassured that their children will be properly cared for.

Procedures

1. Parents of children starting at the Brownberrie Lane Preschool are asked to provide specific information which is recorded on our Registration Form, including:
 - home address and telephone number - if the parents do not have a telephone, an alternative number must be given and an emergency contact number
 - place of work, address and telephone number (if applicable);
 - mobile telephone number (if applicable);
 - names, addresses, telephone numbers of adults who are authorised by the parents to collect their child from pre-school, for example a childminder or grandparent; and
 - information about any person who does not have legal access to the child.
2. On occasions when parents are aware that they will not be at home or in their usual place of work, they record how they can be contacted with the office.
3. On occasions when parents or the persons normally authorised to collect the child are not able to collect the child, they record the name, telephone number and relationship to the child of the person who will be collecting their child. We agree with parents how to verify the identity of the person who is to collect their child (e.g. password or photo).
4. Parents are informed that if they are not able to collect the child as planned, they must inform us so that we can begin to take back-up procedures. We provide parents with our contact telephone number. We also inform parents that - in the event that their children are not collected from pre-school by an authorised adult and the staff can no longer

supervise the child in our premises - we apply our safeguarding procedures as set out in our safeguarding policy.

5. If a child is not collected at the end of the session/day, we follow the following procedures:

- the office is asked for any information about changes to the normal collection routines;
- if no information is available, parents/carers are contacted at home or at work;
- if this is unsuccessful, the adults who are authorised by the parents to collect their child from pre-school - and whose telephone numbers are recorded on the Registration Form - are contacted;
- all reasonable attempts are made to contact the parents/carers, for example another member of staff visits the child's home if possible;
- the child stays at pre-school in the care of two fully-vetted workers until the child is safely collected;
- the child does not leave the premises with anyone other than those named on the Registration Form;
- if no-one collects the child and the premises are closing, or staff are no longer available to care for the child, we apply the procedures set out in our Safeguarding Policy. We will contact Children and Young People's Social Care on **0113 222 4403** (out of normal office hours the Social Care Emergency Duty team on 0113 240 9536) and inform Ofsted.
- a full written report of the incident is recorded; and
- depending on circumstances, we reserve the right to charge parents for the additional hours worked by our staff.

This policy was adopted at a meeting of Brownberrie Lane Pre-school

Held on: _____

Signed on behalf of the management committee:

Role of signatory: _____